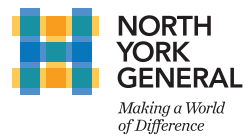




**2024** DECEMBER 3-4  
TORONTO, ON

**SREMI**  
SCHWARTZ/REISMAN  
EMERGENCY MEDICINE  
INSTITUTE



Emergency Department  
Administration Conference  
(EDAC) 2024

December 3-4, 2024



Join us for the Emergency Department Administration Conference (EDAC), Canada's premier meeting of emergency department leaders.

Topics will focus on strengthening leadership skills while tackling evolving issues and trends in emergency medicine.

Join Canada's leaders in emergency medicine for this in-person two-day event at the University of Toronto's Faculty Club.

Don't miss this opportunity to network with colleagues across Canada, gain new insights and perspectives, and learn tips and tricks to lead through a turbulent health environment.



**CLICK HERE TO  
REGISTER**

8:00am	<b>REGISTRATION &amp; BREAKFAST</b>
9:00am	Opening Remarks
9:10am	<b>BETTER THE BALL</b> Tips to Deal with an Imperfect System Dr. Arun Sayal
9:30am	<b>IF POLITICS IS AN ART - WHAT'S POSSIBLE FOR HEALTHCARE NOW</b> Part 1 - The Current Landscape Dr. Catherine Zahn  Part 2 - Can We Make Lemonade? Dr. Howard Ovens
10:30am	<b>BREAK</b>
10:45am	<b>A CANADIAN CAFE ON ED FLOW</b>  Interactive Small-table Session
12:15pm	<b>LUNCH</b>
1:00pm	<b>OPTIMIZING URGENCY</b>  ED Process Improvements Dr. Kevin Wasko & Andrea Ennis
1:45pm	<b>CONCURRENT SESSIONS</b>  Nursing Stream: Reviving the ED: Boosting Retention and Recruitment Dr. Leigh Chapman  Physician Stream: Managing Physician Disruptive Behaviour Dr. Eric Letovsky
2:45pm	<b>BREAK</b>
3:00pm	<b>TWO MINDS, ONE VISION</b>  Unlocking the Power of Dyad Leadership Trina Boivin
3:45pm	<b>LEADING FOR WELLNESS</b> Dr. Connie LeBlanc
4:15pm	Closing Remarks
4:30pm	<b>EDAC NETWORKING WINE &amp; CHEESE SOCIAL</b>

8:00am

**REGISTRATION & BREAKFAST**

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9:00am

Opening Remarks

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9:10am

**LEADING FOR PURPOSE**

Leadership Lessons from Coach Lasso

Dr. Dan Cass

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9:30am

**BORDER COLLIES & DRAGON BOATS**

What's Your Natural Leadership Style?

Dr. Cate Creede

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10:45am

**PITCH PERFECT**

Mastering Your Elevator Speech

Navaz Mistry

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12:00pm

LUNCH

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12:45pm

**UNDERSTANDING YOUR OWN BIAS**Dr. Mojola Omole

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1:30pm

**TURNING TENSION INTO TRIUMPH**

Leveraging Conflict as Opportunity

Dr. Connie LeBlanc & Dr. Kevin Wasko

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2:45pm

BREAK

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3:00pm

**LEADING THE WAY**

Unlocking the Power of Compelling Engagement

Dr. Jim Christenson

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3:30pm

**CHANGE LEADERSHIP**

Overcoming Tribalism and Embracing Disruptive Innovation

Dr. Tamara McColl & Dr. Eddy Lang

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5:00pm

Closing Remarks

## Dr. Arun Sayal



Arun is a physician in the Emergency Department and Fracture Clinic at North York General Hospital. He created and leads the CASTED course (an award-winning ED Orthopedics course) which he has taught over 500 times in 10 countries to over 15,000 participants.

And over 30 years in, he still loves going to work.

## Dr. Catherine Zahn



Dr. Catherine Zahn is Chair, Board of Directors, for Ontario Health.

She has a 40 year history of contributions to the Ontario healthcare system. Prior to this appointment Dr. Zahn served as Deputy Minister of Health for Ontario and President and CEO for the Centre for Addiction and Mental Health. She received her MD from the University of Toronto (U of T) and is a Professor in the U of T Faculty of Medicine. Recognition includes appointment as a Member of the Order of Canada, and the U of T Faculty of Medicine Lifetime Achievement Award.

## Dr. Howard Ovens



Howard Ovens is a staff emergency physician at Mount Sinai Hospital and the Chief Medical Strategy Officer of Sinai Health, and Medical Advisor to Sinai Health Foundation.. At the University of Toronto he holds the rank of Full Professor at the Dept. of Family and Community Medicine and is a Senior Fellow in the Institute of Health Policy, Management and Evaluation. He is the Ontario Expert Lead for Emergency Medicine; in that capacity he co-leads the Provincial Emergency Services program for Ontario Health and co-chairs the Emergency Services Advisory Committee. He is also a member of the Public Affairs Committee of the Canadian Association of Emergency Physicians; he tweets about issues in the administration of and public policy related to emergency services using the handle @HowardOvens and his blog "Waiting to be seen" is hosted on the Emergency Medicine Cases website.

## Dr. Kevin Wasko



Dr. Kevin Wasko is the Chief of Emergency Medicine and Program Medical Director at North York General Hospital in Toronto, ON. Prior to joining NYGH, he was a practicing emergency physician with Trillium Health Partners in Mississauga, ON. He served as the Physician Executive for Integrated Rural Health with the Saskatchewan Health Authority from December 2017 until June 2022, holding joint responsibility for the delivery of healthcare services across rural Saskatchewan. Dr. Wasko is a graduate of the University of Calgary's Cumming School of Medicine. He holds a Bachelor of Arts in political science from Dalhousie University, a Master of Arts in political science from the University of Calgary, and a certificate of added competence in Emergency Medicine (CCFP-EM).

## Andrea Ennis



Andrea has spent the past 23 years working in the Emergency Department where she has held a variety of different positions; Nurse, Educator, Manager and her current role as the Director of the Emergency Services Program, Nursing Resource Team, and Co Chair of Emergency Preparedness at North York General Emergency Department. She has a Bachelor in Science and a Masters in Nursing and recently has been appointed as an Adjunct Lecturer, Lawrence & Bloomberg Faculty of Nursing University of Toronto. Andrea is the co-director of Emergency Medicine Update. In her spare time Andrea is also part of the Toronto Maple Leaf's and Toronto Blue Jays Roger's Centre Medical Team.

## Dr. Eric Letovsky



Dr. Eric Letovsky is an Emergency Physician, and Chief Emeritus, at Trillium Health Partners. He was formerly the Chief of Emergency Medicine at Trillium for 26 years. He was the Director of the Division of Emergency Medicine in the Department of Family and Community Medicine, at the University of Toronto. He is an ED Lead for Ontario Health. He has over 35 years of leadership experience in emergency medicine.

## Dr. Leigh Chapman



Named in 2023 as one of Maclean's top 10 health care innovators and as one of the 50 most influential Torontonians, Dr Leigh Chapman is a leader within the field of nursing and healthcare. Leigh is a registered nurse (RN) with over 20 years of experience. Her professional experience spans various settings including clinical care, education, research, professional practice, administration, policy, and advocacy. As Chief Nursing Officer, Leigh recognizes the important contributions of nurses at the federal level and aims to ensure their integration into decisions impacting the profession. Within her role Leigh provides strategic advice from a nursing perspective on priority policy and program areas. She plays a convening role with provincial/territorial governments, federal departments, regulatory bodies/colleges, educators and others on key nursing issues. Additionally, Leigh represents the Government of Canada at public forums, both within and outside of Canada. Leigh is committed to advancing the nursing profession in Canada to ensure equitable access to safe, quality care for all.

## Trina Boivin



Trina, Principle of SMRTR Performance Inc, has over 30+ years coaching and advising leaders on how to unlock higher levels of performance. Leaning on her background in Neuroleadership, psychometrics, organizational psychology and change management, she has specialized in supporting healthcare executives, boards and leadership teams to successfully navigate transformation. She has worked with a wide variety of healthcare leaders in both small community and large hospital environments as well as senior leadership from Canada's top 10% of companies across several industries. She graduated with an interdisciplinary BA in IR from the University of Windsor and a Masters certificate in Industrial/Organizational Psychology from The Chicago School of I/O Psychology. She has a passion for helping teams uncover better ways of working together in a pragmatic and forward focused way.



## Dr. Connie LeBlanc



Dr. Constance LeBlanc is a Professor in the Department of Emergency Medicine at Dalhousie University; holds a Master of Arts in Education in Curriculum Studies, with a focus on the Hidden Curriculum, an EMBA in Business and Technology. She is a recent recipient of a certification in Diversity as a Canadian Certified Inclusion Professional. Dr. LeBlanc is Métis, francophone, has a mixed-race family, and was the first woman Emergency Physician at the Charles V. Keating Emergency and Trauma Center in Halifax Nova Scotia. Connie still practices clinically, mentors, and supports women in her environment and produces scholarship on EDIA. She was recognized for her work as the recipient of the CAEP Emergency Physician of the year in 2019 and the CAEP President's award in 2022. Since July 2023, she has served as president and CEO of the AFMC.

## Dr. Dan Cass



Dr. Dan Cass is a two-time graduate of the University of Toronto, receiving his BSc in 1984 and MD in 1988 before completing the Royal College Residency Program in Emergency Medicine in Toronto in 1993. He worked as a staff Emergency Physician at St. Michael's Hospital in Toronto for 16 years, from 1993 to 2009, for 10 of which he was Chief of Emergency Medicine. Dr. Cass is an Associate Professor in the Division of Emergency Medicine, Department of Medicine at the University of Toronto. He has presented more than 200 lectures, seminars and workshops to learners in the undergraduate, postgraduate and continuing professional education environments. He has 27 peer-reviewed publications, including the Canadian Medical Association Journal, JAMA and the New England Journal of Medicine

## Dr. Cate Creede



Cate is an experienced change and strategy consultant, a certified professional coactive coach, an educator and innovator in the sphere of generative leadership, and a hands-on not-for-profit leader. Cate's mission is designing and leading conversations and interventions that mobilize groups toward socially accountable change, while building capacity to lead and influence that change. As a partner in the consulting firm The Potential Group, Cate has designed, facilitated and supported more than 300 strategic planning and change initiatives in health and education over the past 18 years and similar environments. Cate is also Program Lead of New and Evolving Academic Leaders (NEAL) program, a partnership of Unity Health and the Temerty Faculty of Medicine. Cate's PhD is in Human and Organizational Systems, and she holds an adjunct lecturer position in the Division of Psychotherapy, Humanities, and Psychosocial Interventions in the Department of Psychiatry at the Temerty Faculty of Medicine at the University of Toronto.

## Navaz Mistry



Navaz Mistry has worked in fundraising and business development roles in healthcare and higher education for over 15 years. She has partnered with physicians, researchers and academics to craft their ideas into successful pitches and proposals. Navaz is currently the Senior Director of Philanthropy at Women's College Hospital Foundation where she leads a team of fundraisers in support of the hospital's strategic priorities. She works closely with the hospital's senior leadership team, foundation board and volunteers to drive \$1M-\$10M gifts. Previously, she was the Director of Innovation at St. Michael's Hospital Foundation and Director of Advancement Communications at the Rotman School of Management, University of Toronto. Navaz has also developed customized training programs for corporate clients in the areas of design thinking, innovation, strategy and leadership communication. Navaz received her M.Ed. and B.Sc. from the University of Toronto.

## Dr. Mojola Omole



Dr. Mojola Omole is a breast surgical oncologist and general surgeon at Scarborough Health Network in Toronto. She is the president of the Black Physicians of Ontario and a consultant for anti-Black racism and anti oppression training. She is the chief medical officer and device consultant for the Stage Zero Collection, the first educational bra garment designed to teach people about breast cancer symptoms in darker skin tone. She is a freelance journalist and currently she is the co-host of the CMAJ podcast.

## Dr. Jim Christenson



Dr. Christenson is a professor in the Department of Emergency Medicine at the University of British Columbia and a researcher at Providence Health Care. He practiced Emergency Medicine for 38 years in Vancouver, combined with teaching and research. Among other leadership positions, he served as the Emergency Medicine Research Director for Providence Health Care, Vice President of Medical Care with the BC Ambulance Service and inaugural Head of the Department of Emergency Medicine at UBC. Presently he is the chair of the Resuscitation Advisory Committee for the Heart and Stroke Foundation of Canada, Chair of the International Advisory Board for the Schwartz Reisman Emergency Medicine Institute and Senior Medical Advisor to Emergency Care BC. His current research interests include improving survival from out of hospital sudden unexpected death, early neuroprotection in severe ischemic stroke and improving emergency care in remote indigenous nations.

## Dr. Tamara McColl



Tamara McColl is a clinician educator, Assistant Professor and Director of Education Scholarship and Faculty Development within the Department of Emergency Medicine at the University of Manitoba. She is the Chair of the Royal College Specialty Committee for Emergency Medicine, sits on the Board of Directors for the Canadian Association of Emergency Physicians (CAEP) and is the Chair of the CAEP Education Scholars Committee. Dr. McColl engages in research focused primarily on competency based medical education, education innovations, and EDI.

## Dr. Eddy Lang



Eddy Lang is a Professor and Department Head for Emergency Medicine at Cumming School of Medicine- University of Calgary and Alberta Health Services, Calgary Zone. His areas of interest are knowledge translation, evidence-based medicine and operations research. He is a member of the GRADE working group and has led the development of GRADE-based clinical practice guidelines in pre-hospital care in the US as well as with the International Liaison Committee for Resuscitation. Dr. Lang is also an award-winning educator having received recognition at both the university, national and international levels. He also serves as Senior Editor for the Canadian Journal of Emergency Medicine, Associate Editor for both ACP Journal Club and the International Journal of Emergency Medicine. In addition, he is a member of the Canadian Task Force on Preventive Health Care (CTFPHC). He was also inducted as a Fellow of the Canadian Academy of Health Sciences in 2022 and became a certificant of the Canadian College of Physician Executives in the same year.



## HOW TO REGISTER

Please register for this event online at [www.SREMI.ca/EDAC](http://www.SREMI.ca/EDAC)

Please note: space is not guaranteed unless payment is received prior to the event.



## REGISTRATION FEE

Day 1 or Day 2 registration: \$749 + HST  
per person, per day

Day 1 and Day 2 combined registration : \$1299+HST  
per person

## PAYMENT METHOD

Payment can be made by Credit Card (American Express/VISA/Mastercard). Payments must be made by November 29, 2024.

## CANCELLATION POLICY

No cancellations. Registrations may be transferred to another person at no cost. Please contact [mahima.sethi@sinaihealth.ca](mailto:mahima.sethi@sinaihealth.ca) to make the change.

## CONTACT US

For additional information, contact :

**Mahima Sethi**  
[mahima.sethi@sinaihealth.ca](mailto:mahima.sethi@sinaihealth.ca)

**Cam Thompson**  
[cameron.thompson@sinaihealth.ca](mailto:cameron.thompson@sinaihealth.ca)

## CONFERENCE VENUE

University of Toronto Faculty Club  
41 Willcocks Street  
Toronto, ON  
M5S 3G3

## HOTEL INFORMATION

Hilton Toronto  
145 Richmond Street West  
Toronto, ON  
M5H 2L2

**CLICK HERE** for preferred EDAC 2024 booking rate.

A limited number of rooms are available.